



Best Practice Recruitment and Selection (virtual delivery)

Practical training for public sector selection panels

Learning Objectives

- Understand your role of chair or panel member in line with current Public Service reforms
- Design and implement an efficient and effective merit selection process
- Explore the range of selection methodologies
- Develop good interview questions and benchmarks
- Appropriately manage prior knowledge and conflicts of interest
- Understand the impact of unconscious bias and other factors influencing the panel
- Assess attitude and cultural fit as well as skills and experience
- Elicit useful referee comment
- Deliver constructive post-selection feedback
- Protect against complaints and allegations
- Optimise selection processes in the online/remote environment
- Gain up-to-date public sector knowledge (including the new QLD Government Recruitment and Selection Directive 12/20)

**Also available for in-house delivery
tailored to your organisation's needs**

Program Details

Format: Two half-days sessions via Zoom
Price: \$495.00 incl. GST (*early bird \$451.00*)
Register: visit our website for available dates or email training@meritsolutions.com.au

Our Approach

- Learn from qualified facilitators with extensive professional expertise and experience
- Interactive workshop with high quality resource material
- Balance of expert content and opportunities for practical application
- Guaranteed small group

The presenter was excellent, efficient, experienced, relevant – she adapted the content and her style flexibly to the group. Pace was just right.

Really valuable training. Everyone should do this before being on a panel (even if you've been on panels before)

Facilitated by Miranda Miller and Jane Woodland

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