

Creating a Performance Culture Workshop

Most discussions about creating a performance culture focus on staff and improving their performance. This workshop instead focuses on your performance as a manager/supervisor/team leader – your role in shaping team culture and in building an environment conducive to quality engagement and high performance.

Who should attend?

Managers, Supervisors, Team leaders

Includes:

One day, highly participative and practical workshop designed to help you appreciate your role in shaping team culture and to develop the skills that enable you to generate high performance.

Key topics:

- Understanding culture as a process
- Developing your role in shaping team culture
- The four linchpins of a performance culture – and the greatest of these is Congruence
- Ground rules and their influence on performance
- Making values real – translating values into behavioural expectations
- Setting performance expectations
- Active listening – building the relationship
- Appreciative inquiry – learning to value staff
- The “Mindful Leader” – emergent thinking and research
- Develop calmness, clarity and focus as a leader
- Positive feedback – building a culture of respect and trust
- Coaching for performance
- Branding yourself as a manager

Your facilitator:

Dr Ron Passfield combines years of practical experience as a manager and senior executive, a deep understanding of organisational culture and a reputation for excellence in facilitating learning for managers. Ron is a Professor of Management at the Australian Institute of Business (AIB) and has more than 30 years experience as an academic, in executive management and as a specialist in action learning, change management, facilitation, manager development, innovation and organisation improvement



PROGRAM DETAILS

Location: Brisbane
Dates: Thursday 2nd May 2013
Format: 1 day workshop
Fees: \$440.00 incl. GST

Register online at
www.meritsolutions.com.au OR via email
to training@meritsolutions.com.au